

# **Dynamics Gymnastics Class Cancellation Policy**

On rare occasions, Dynamics Gymnastics may have to cancel classes due to a variety of factors including extreme weather. In the event that a class has to be cancelled, Dynamics Gymnastics will do everything possible to inform parents/carers as early as possible and encourages everyone involved to check emails and the home page of the website at [www.dynamicsgymnastics.co.uk](http://www.dynamicsgymnastics.co.uk) where updates are likely to appear. Should there be a technical problem preventing Dynamics Gymnastics from updating parents/carers in this way, we will endeavour to inform everyone by telephone. As a last resort, we will ask the facility provider to post a notice at the facility.

Generally, a class cancellation will not result in a refund for that session. Where the length of the term allows and we are able to secure the booking of the gym, an extra session will be added to the end of term. If this is not possible, however, Dynamics Gymnastics promises to put any profits gained from the class cancellation back into the club by purchasing further equipment or subsidising coach training. In very unusual circumstances i.e. many sessions have to be cancelled in any one term, Dynamics Gymnastics will consider a suitable method that can be applied to all to compensate for the term fees paid. This will most likely take the form of putting on additional classes in the following term or reducing the fee for the following term.

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